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## Leaders & Success

### Face Time With The Staff

BY Gloria Lau

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As many employees wonder how secure their jobs are, communication experts advise managers to avoid hiding behind e-mails and phones. In times like this, face-to-face talks are best. "If leaders don't communicate exactly what's happening, people start guessing about what's real and what's not real," Chicago-based communications consultant Stacey Hanke told IBD. Say you get an e-mail titled ...

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